

COMED CONTACT NUMBERS

- Please remember to call 1-800-EDISON1 (1-800-334-7661) in the event of power outages, or to report an outage via ComEd.com log onto (<https://secure.comed.com/Outages/ReportAnOutage/Pages/ReportAnOutage.aspx>) or use the ComEd app on your mobile devices.
- Additionally, you should always stay clear of downed power lines and call 911 should you feel there is immediate danger.
- **911 is not the primary number to call for ComEd outages**, unless you feel there is immediate danger. Due to the impact of storms, it is possible that you will experience wait times to report your outage. This is one reason ComEd provides multiple options for outage reporting. If you are experiencing wait times to report your outage you need to remain on the line to report the outage or use the Website address listed above, or the ComEd app.

OTHER COMED RESOURCE NUMBERS

<p>For General ComEd Inquires: Report an outage, tree on a line, leaning pole, etc. Report any power emergency Request outage history Billing/payments info Stop/Start/Transfer service Energy Efficiency information and programs, etc.</p>	<p>1-800-EDISON1 (1-800-334-7661) Representatives are available Monday-Friday 7:00am to 7:00pm Call for Emergencies 24/7 https://www.comed.com/customer-service/service-request/start-stop-move/Pages/default.aspx</p>
<p>For Commercial and Governmental Entities: Billing inquiries and disputes Customer Supplier Choice Stop or Start Service Update Mailing Address or Phone Number Usage Information Billing & Payment Schedule a Planned Outage</p>	<p>Business Customer Service Center 1-877-426-6331 Monday-Friday 7:00am to 7:00pm</p>
<p>J.U.L.I.E Call to arrange to have utilities marked before construction projects begin</p>	<p>1-800-892-0123 www.call811.com</p>
<p>New Business: New Electric Service Needed (including street lights); Building Additions & Expansions; Service Revisions & New Meters; Removal & Demolition</p>	<p>New Business Hotline 1-866-639-3532 (option #2) Monday – Friday 7:30am – 4:00pm</p>
<p>Customer Payment Assistance Programs Find out about available Financial Assistance Programs (CHAMP, Residential Special Hardship, LIHEAP and PIPP)</p>	<p>ComEd CARE 1-888-806-2273 (Option #2)</p>